



Working Together
with Technology
to Achieve More.

User Friendly

Organized sections, hints and error handling make SAM the easiest case management software.

Flexible

Used by organizations providing international and domestic adoption services, foster care and therapeutic services, consulting and support for the social service sector.

Checklists

Ensure staff perform responsibilities timely via pre-planned schedules of activities, which can be specific to a program, country or state.

Email Importing

Automatically record emails received from or sent to people in your database as client communication records.

Automatic

Automate actions, update fields, create new records and send email alerts or messages through triggers and schedules.

Integrated

Accept inquiries, applications and donations through your website and sync with your financial systems.

Customizable

All fields, forms, reports, checklists and permissions can be modified and new ones can be created easily to fit your organization's processes seamlessly.

Accessible

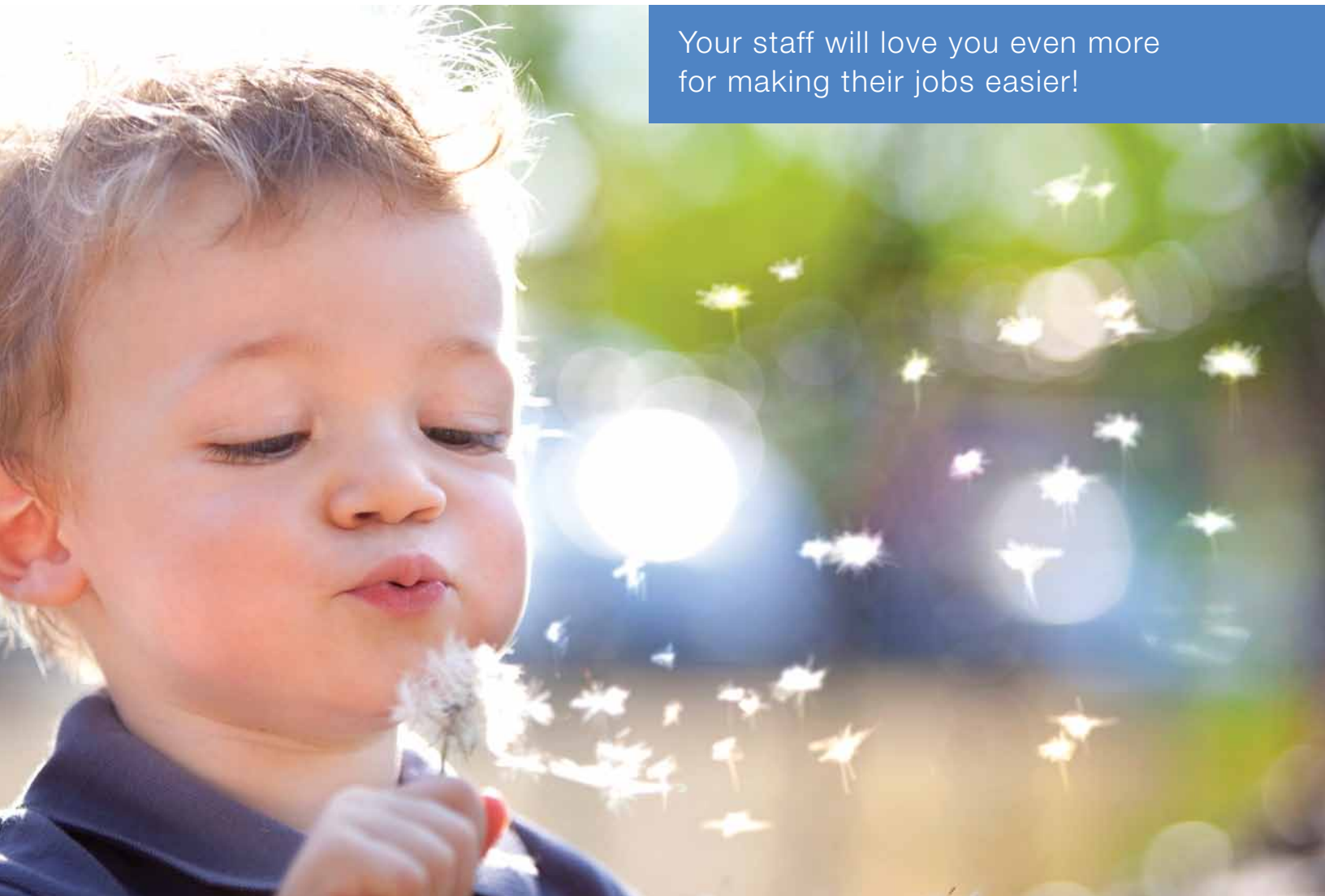
Web-based and cross browser compatible so you can access SAM anywhere, any time.

Affordable

Low monthly cost or one-time cost with no recurring fees, Unlimited Users, Financing and Optional Modules

Reports

Over 100 built-in reports and ability to create new reports using any field and filters, all with a dynamic interface, allow you to analyze all aspects of your organization effortlessly.



Your staff will love you even more
for making their jobs easier!

Ten.5 Reasons to choose SAM

Achieve More In Less Time!

SAM is a flexible, web-based case management system designed to help the child welfare and social services community efficiently handle all facets of their organization. SAM is a single source for storing and organizing all social services information, including documents, accounting, employees, contractors, volunteers, fundraising efforts, donors and partner organizations. SAM even automates actions, such as email reminders, and integrates with your website to accept inquiries, applications, and event registrations directly into your database so your staff can spend less time entering data and more time focusing on what really matters.

A Unique and Revolutionary Approach

SAM is built on a unique and revolutionary framework which allows quick and easy customization of all the forms, reports, charts, permissions, automated actions and automated checklists, so your whole system can be completely molded to your agency's own practices. SAM can be purchased outright at a one-time cost so you can host and maintain SAM, or you can use one of our Hosted Solutions at an affordable monthly fee and we handle all of the hosting and technical stuff for you.

SAM's user-friendly and intuitive interface allows users of every skill level to quickly and easily access information. Error handling and hints make entering data a breeze and ensure that users enter only valid information, which streamlines your database's integrity and accuracy. Automated Tools, such as Email Importing, Auto Actions and Checklists, assist you in performing a variety of time consuming tasks and ensure that each one is completed timely and thoroughly. Email alerts ensure that your staff and your families don't forget about important events. Public Forms allow families to securely inquire, apply or update their contact info right through your website and have all their data automatically validated before going directly into your SAM, which saves you precious administrative hours.

Permissions give you fine-grained control over exactly what users can view, edit and delete, including new sections or fields added to your SAM. Advanced tools empower administrators to easily setup screens, reports, lists and fields that would normally require a software developer and lots of time. Donor management enables you to track detailed information about all your donors, measure the success of fundraisers and appeals, perform gender specific mailings, and securely accept donations right through your website. You can also integrate with your financial software, process invoices and receipts, pre-fill documents using templates, and send personalized bulk emails to communicate with large groups of people.

SAM gives you the tools to make work happen.

“More than I could have ever expected
or wished for from a client database”

“The applications for SAM are limitless”



Hosted Solutions

Our Hosted Solutions are an **easy, worry-free and cost-effective** way to get started and maintain your own SAM system. We take care of all the technical stuff so your database is always secure, running well and backed up. There is no contract, nothing to install and SAM will work in any browser, including the latest version of Internet Explorer and Safari on Macs.

Hosted Solutions have all the power of the enterprise-level SAM, are designed to fit any size agency and include **unlimited database size, unlimited users, 20 GBs of document and photo storage, nightly backup and always the latest version of SAM**. We have taken the work out of setting up, maintaining and backing up your own server and packaged our most popular modules together in a cost effective way.

Hosted
Solutions
starting at
\$145
per month

With three tiers of hosted solutions, you will find a solution that fits your organization. All solutions begin with SimpleSAM, our core system which includes all the forms and reports that you need for families, children, birth parents, organizations and any other contacts that you work with, including their photos, communications, documents and checklists. Additional modules can be added to any of the Solutions at any time to make your very own package. A buyout option, which is unique to SAM, means you get all the benefits of a lease-to-own plan.

Let us help you choose which Solution is right for you.

Included Services

- Unlimited Users** There are no limits to the number of users that can access the system at one time.
- Upgrades** Your system receives the latest version updates when available.
- SSL Certificate** We setup and maintain an SSL Certificate which allows your data to be encrypted when being transmitted to and from the server.
- Security** A SAM administrator will regularly check the server for any necessary patches or updates, and monitor the server logs to ensure that it is locked down.
- Back-up** All data will be backed up nightly on two separate on-line backup services in encrypted format.
- Firewall** A firewall that is always up ensures that your server is locked down and secure.
- Storage** Provides ample space to store all documents and photos for all entities in your system, and additional storage can be purchased.
- Optimization** Get the most out of your SAM using our guides which walk you through each step.



Our Mission

Our mission is to support child welfare and social service professionals with comprehensive technology solutions.

Our focus is helping you **streamline your administration, so your primary focus remains on connecting and preserving family relationships**. Our products and services are constantly improving through collaboration with our clients and we look forward to working together with you. We focus on efficiency and low overhead costs in order to provide enterprise grade products and services at an affordable price for any size organization.

SAM allows your agency to spend less time managing data and more time focusing on creating and maintaining family connections.

Security

We take security seriously and use our technical expertise to keep your SAM secure. Users are required to login with a secure password and are granted a 64-bit key which is checked at every login request to ensure hackers cannot bypass login. Passwords are stored in a one-way encrypted, hashed format so that no one could ever obtain another user's password and login as them. SAM will automatically redirect users to a secure/encrypted SSL connection if they attempt to access it over a non-secure one. Users are automatically logged out after an administrator-defined period of inactivity.

SAM encrypts all sensitive information, such as SS Numbers, and requires users to enter a decryption password to view or edit the encrypted fields. SAM also tracks all users' activities and modifications made to the system; down to each field value change, providing an accessible audit trail when needed. Permissions with very specific criteria can be setup for users who are accessing your SAM.

We value your security as much as you do and work to find the best solutions to protect your data.

Modular and Enterprise Approach

In addition to a great core system that has all the forms and report an agency needs, SAM also has additional modules that help automate your workflow and integrate with your financial systems.

Customizable

SAM is built on a unique and revolutionary framework which allows quick and easy customization of all the forms, reports, charts, permissions, automated actions and checklists, so your system can be molded to your agency's unique practices.

Web-Based and Cross-Browser Compatible

As a web-based system, SAM can be securely accessed anywhere and from any computer, including Macs, so users can access information when they are out of the office without the need to install any software to use SAM.

Unlimited Users

SAM allows an unlimited amount of concurrent users without additional licensing costs, so all of your employees can access SAM at the same time.





To get more info about SAM, contact:
info@inreachsolutions.com or 888-390-0494

access anywhere

automate tasks

integrate financials

track donations

customize forms

build reports

analyze outcomes

help families

save children

achieve more

Inreach Solutions dedicates our work to help the child welfare and social service communities manage their mission and track program efforts. SAM puts your administrative functions and management responsibilities in one place where Directors can retrieve outcomes quickly, and staff can access client information easily.

SAM is a premier software solution to store and control your client's information safely, and with enterprise functionality to increase your output and performance. Our modular structure allows you to design a unique system tailored for your organization.

To see SAM in action, contact us for a demo and then try the system for yourself.

We look forward to working with you.

